



For Immediate Release
February 7, 2017

Brianna Johnson
(317)692-5222 ext. 281
briannaj@suburbanhealth.com

Suburban Health Organization Hospitals Partner with American Well to launch myVirtualHealthVisit

New telehealth offering will be available to patients at nine of Suburban Health Organization's member hospitals

Indianapolis, IN---Several of the Suburban Health Organization (SHO) hospitals and [American Well](#), a leading telehealth company, today announced a new collaboration to bring video telehealth visits to patients in SHO's local communities.

The new service, myVirtualHealthVisit, launched February 6th and will offer patients more convenient ways to access care, including telehealth-enabled remote access to urgent care. Patients with a smart phone, or a webcam-enabled computer, can now talk with a doctor from home, while in the office, or anywhere they have reliable internet access.

Hospitals participating in the partnership include Hancock Regional Hospital, Hendricks Regional Health, Henry Community Health, Johnson Memorial Health, Major Health Partners, Margaret Mary Health, Riverview Health, Rush Memorial Hospital, and Witham Health Services.

"The launch of myVirtualHealthVisit demonstrates the shared commitment these hospitals have to delivering quality care to patients in a way that works for them," said Dave Lippincott, President of SHO. "Healthcare needs don't always fit into a 9-5 schedule, and the hospitals are now able to provide 24/7 access to patients at the time and in the place they need it most. We are excited to support the hospitals through this partnership and see how available virtual services expand."

"Like other services Suburban Health Organization offers that bridge quality with access, telehealth will help make patients' lives better by easing the burden of accessing care outside of traditional healthcare settings. We are so pleased to partner with Suburban Health and their affiliated hospitals to better serve all patients, families and communities in their network. Together we can bring care home," said Danielle Russella, President, Customer Solutions, American Well.

myVirtualHealthVisit can be accessed online at myVirtualHealthVisit.org or by downloading the app from the App Store for iOS devices or Google Play for Android and Google devices.

The service has launched with a focus on providing access to Urgent Care. myVirtualHealthVisit can be used for adults and children experiencing common conditions such as Acid Reflux, Bronchitis, Cough & Cold, Earache, Fever, Flu, Headache, Joint Pain or Strains, Lower Back Pain, Pink Eye, Rashes and other Minor Skin Problems, Seasonal Allergies, Sinus Infection, Sore Throat, Vomiting & Diarrhea.

myVirtualHealthVisit does not replace the need for emergency care in life-threatening situations.

--###--

About Suburban Health Organization

Suburban Health Organization (SHO) is a partnership of Central Indiana Hospitals that work together to promote quality, efficiency and patient access. SHO supports its hospitals, its physicians and the communities they serve through the development of strategic initiatives and shared services. From quality initiatives and physician recruitment, to managed care contracting, and a risk retention group, the strength and diversity of these services help make SHO's hospitals and physicians one of the leading provider networks in Central Indiana. For more information about SHO, visit www.suburbanhealth.com.

About American Well

[American Well](#) uses telehealth to improve people's access to quality care. Through our partnerships with the nation's largest health systems, insurers, employers, and retailers, our award-winning telehealth [Exchange](#) and our direct-to-consumer service [Amwell™](#) we connect millions of Americans to the doctors they trust for live video visits. Through the power of telehealth, we help patients get the care they need in a timely fashion, and help doctors be there for their patients. We build technologies to make healthcare go where people need it most. For more on how we are changing healthcare delivery through telehealth, visit AmericanWell.com.

American Well and Amwell are registered trademarks or trademarks of American Well Corporation in the United States and other countries. All other trademarks used herein are the property of their respective owners.